



## CAREER OPPORTUNITY

### SERVICE TECHNICIAN – HEAVY EQUIPMENT

#### **Job Purpose**

The incumbent is responsible for conducting timely and accurate repairs to ensure the efficient functioning of all equipment in keeping with the department's policies and standard operating procedures. This position reports directly to the Heavy Service Team Leader.

#### **Key Duties and Responsibilities**

- Performs field installation, repairs and maintenance to heavy equipment e.g. Excavators, Backhoes etc.
- Services, repairs and diagnoses diesel engines and fuel systems according to the manufacturer's specifications.
- Performs all preventative maintenance on equipment inclusive of scheduled maintenance, servicing breakdown attendance and commissioning of units.
- Evaluates and repairs faulty systems including but not limited to mechanical and electrical systems
- Identifies warrantable repairs and processes necessary documentation.
- Inspects and verifies dimensions and clearance of parts to ensure conformance to factory specifications.
- Executes OEM troubleshooting procedures for all major components on Excavators and Backhoes.
- Assists in preparing estimates and technical reports.
- Works offsite on scheduled and emergency callouts.
- Completes work orders in a timely manner.
- Conducts research for the repairs of jobs.
- Provides preliminary information required for the preparation of quotations.
- Completes dealership-sponsored training within the specified timeframe
- Maintains updated knowledge of product and industry trends and methods.
- Maintains accurate records related to billing, work orders and hours worked.
- Ensures the effective and timely completion of projects.
- Responds to Call-out duty 24 hours per day, 7 days per week.
- Maintains awareness of and continually practices safe work habits.
- Maintains cleanliness on projects both during and after job completion.
- Any other related responsibilities assigned by Management.

#### **Academic Qualifications, Experience and Soft Skills**

- A minimum of five (5) O'Level CXC passes inclusive of Mathematics and English Language.
- N.E.C certification or the equivalent from a recognized Technical institution.
- A minimum of three (3) years' experience in the relevant field.
- A valid Driver's Permit and a good driving record.
- In-depth knowledge of hydraulic systems.
- Ability to read hydraulic and electrical schematics.
- Experience with Diagnostic Software would be considered an asset.
- Proficiency in the Microsoft suite of products.
- Excellent interpersonal skills.
- Team Oriented.
- Excellent communication skills both oral and written.
- Excellent organizational skills with the ability to multitask.
- The ability to work in a fast paced environment with minimum supervision.
- A systematic approach to troubleshooting and reporting.

**All applications are to be submitted no later than August 1<sup>st</sup>, 2019:**

E-mail: [hr@ftfarfan.com](mailto:hr@ftfarfan.com)

Please specify "Service Technician – Heavy Equipment" in the subject

OR

Human Resource Department

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